



POLICIES

Collection Time: To be sure of service, please have your City of El Mirage barrel(s) out at the curb by 5:30 a.m. on your pick up days as trucks will start collecting at that time.

Barrel Placement: The front of the barrel(s) must be facing the street. Please do not place barrels near vehicles, fences, mailboxes, etc. that might be damaged by the automated arms (provide at least four feet of clearance in all directions from any obstacle). Placing barrels near obstacles may prevent your trash from being collected.

Multiple Barrels: If you have two or more barrels, please place them at the street spaced at least four feet apart to leave room for the automated arms to grasp the barrels.

Containment: Bag and tie all trash before placing in the barrel. All trash must be contained in your barrel(s) provided to you by the City of El Mirage and cannot protrude more than one foot beyond the barrel. Trash not contained in your City of El Mirage barrel(s) will not be collected. Overfilled barrels will not be serviced! Customers will be required to partially empty overfilled barrels and a truck will not return until the next regularly scheduled collection day.

Unacceptable Waste: Remodeling/construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, please contact Customer Service to make special arrangements (additional charges will apply).

Hazardous Waste: Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Customer Service or visit us online at www.parksandsons.com and click Hazardous Waste.

Large/Bulk Item Disposal: If you have an excessive amount of trash or large items to be disposed of that will not fit in your barrel, please contact Customer Service. We can pick up these items for you; however, there will be an additional charge dependent on the volume, size of item(s), etc.

BILLING

All billing for your residential services is performed by the City of El Mirage. For any billing-related questions or problems, please contact El Mirage Customer Service by calling (623) 933-1228.

HOLIDAY SCHEDULE 2010

Following is a list of the observed holidays in 2010. If a holiday is not mentioned in the schedule, your trash and recycling collections will not be affected.

New Years Day - Friday, January 1
Collected on Monday (12/28/09) and Thursday (12/31/09) – no change.
Memorial Day - Monday, May 31
Collected on Tuesday (6/1) and Friday (6/4).
Independence Day - observed Monday, July 5
Collected on Tuesday (7/6) and Friday (7/9).
Labor Day - Monday, September 6
Collected on Tuesday (9/7) and Friday (9/10).
Thanksgiving - Thursday, November 25
Collected on Monday (11/22) and Friday (11/26).
Christmas - Saturday, December 25
Collected on Monday (12/20) and Thursday (12/23) - no change.
New Years Day 2011 - Saturday, January 1
Collected on Monday (12/27) and Thursday (12/30) – no change.

